

## Donated Items Policy

Since our inception in 1975, YWCA Sonoma County has benefited greatly by local support where our clients' personal needs are concerned.

The **best support** you can provide is **to purchase gift cards** which allow women and children in our care decision making ability to select and purchase wardrobe items which are uniquely their own from the following local retailers:

J C Penney, Kohl's, Macy's & Target

In addition, if your clothing items meet the following criteria, we will gladly accept delivery, based on the schedule of seasons below, at our Administrative offices from

9 a.m. to 4 p.m. weekdays located at

**811 3<sup>rd</sup> Street in Santa Rosa**

Please plan to complete our donation form and estimate the value of your drop off so we may properly thank you and provide a receipt for your taxes.

Spring: January – March

Fall: July - September

Summer: April – June

Winter: October - December

### **Ladies Clothing and Children's clothing ages 3 to 17 years meeting the following criteria ONLY**

- New in the past five years
- Hung on dry cleaner or plastic hangers
- Gently worn/used or BRAND NEW
- From a non-smoking household
- Dry cleaned or freshly laundered and ironed
- Free of holes or stains

We regret that we are unable to accept belts, shoes and undergarments.

### **Infant to Toddler age appropriate clothing (newborn to 2T) meeting the following criteria ONLY**

- New in the past five years
- Gently worn/used or BRAND NEW
- Freshly laundered and ironed, on child size hangers or folded
- From a non-smoking household
- Free of holes or stains

We will accept clean shoes in good condition for this age group.

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**An important note on clothing** – If your items have already been placed in bags or if you were not anticipating our requirement for items to be clean, pressed and on hangers we want you to know that we partner with the following organizations who would gladly receive your donations which once prepared would be placed in their retail locations where YWCA clients shop with pre-paid vouchers – supporting these groups does support YWCA Sonoma County – thank you!

Assistance League Thrift Shop  
5 West Sixth Street, Santa Rosa  
546-9484

Closed Thursday and Sunday  
Drop off times are: M, T, W & F 10-4 p.m.  
Saturday 11 – 2

The Welfare League  
126 Fourth Street, Santa Rosa  
542-7480

Mon – Saturday 10 – 4p.m.

**TOYS** – Brand new toys are welcome all year long.

**Magazine and Periodicals** – Participants in our programs do not have a need for periodicals and magazines, so we do not accept them for donations.

**Personal hygiene items** – BRAND NEW make-up items, toothbrushes and paste are always welcome but trial sizes of any variety ARE NOT A GOOD FIT FOR OUR FAMILIES. Often a stay in our shelter can last several weeks - we prefer to furnish large volume shampoos and conditioners (thus eliminating the need for a client to ask for more trial sizes). Empowerment and autonomy is key to recovery for our families - thank you for your understanding. We simply do not have a demand for trial sizes of hygiene items and respectfully ask that these items not be donated.

**Household furniture and home furnishings** – Regrettably our current staffing does not include personnel capable of moving items of furniture and we do not own a truck . . . but, we welcome items we may pass along to families in our care as they transition into their own homes. Please send photos and dimensions of these donations directly to Cindy Madden at [cmadden@ywcasc.org](mailto:cmadden@ywcasc.org) – and within 10 business days we will respond to let you know if we have found a home for these items.

If you prefer to move the items more quickly please know that profits of Treasure House Consignment Store fund YWCA's programs – consigning with them makes money for you and serves to become a donation to YWCA as well.

Treasure House (located next door to Nancy's Fancys)

3450 Airway Drive  
Santa Rosa, CA 95403  
523-1188

Accepts consignment items  
(60% to the seller – 40% to TH)  
Mondays between 10 and 2:30 or by appointment.